

## **Privacy Notice**

MS Absolute Finance Ltd. T/A Absolute Finance is committed to protecting and respecting your privacy. We wish to be transparent on how we process your data and show you that we are accountable with the GDPR in relation to not only processing your data but ensuring you understand your rights.

For the purposes of the GDPR the data controller is MS Absolute Finance Ltd. Our contact details are Unit 1, St. Martins, West End, Main Street, Ballincollig, Cork P31 A781

When we refer to, we/us, we mean MS Absolute Finance Ltd. T/A Absolute Finance.

Please read this Privacy Notice carefully as this sets out the basis on which any personal data, we collect from you, or that you provide to us, will be processed by us.

### **Who are we?**

Absolute Finance (Central Bank number C 67789) is regulated by the Central Bank of Ireland as an insurance intermediary registered under the European Communities (Insurance Mediation) Regulations, 2005; as an Investment Intermediary authorised under the Investment Intermediaries Act, 1995 and as a Mortgage Intermediary authorised under the Consumer Credit Act, 1995, and as a Mortgage Credit Intermediary under the European Union (Consumer Mortgage Credit Agreements) Regulations 2016.

Our Data Protection Officer can be contacted directly here:

**Name:** Don Murphy

**Email address:** [info@absolutefinance.ie](mailto:info@absolutefinance.ie)

**Phone number:** 021-4757434

### **How do we collect your information and what information do we collect?**

The personal information we collect varies depending upon the nature of our services. We will endeavour to provide you with an overview of those categories of personal data our organisation collects and our purpose for using that data.

### **Our organisation collects personal data in the following ways, if you:**

- request a service from us; advise, quotations, calculation.
- register with or use any of our websites or online applications.
- use our website/apps and it installs cookies or other tracking technologies onto your device.
- engage with us on social media, e.g., Facebook.
- contact us with a complaint or query.
- apply for a position with us.

### **Information we automatically collect.**

We sometimes automatically collect certain types of information when you visit our websites and through e-mails when we communicate with you. Automated technologies may include the use of web server logs to collect IP addresses, "cookies" and web beacons. Other cookies such as functional cookies, marketing cookies and analytical cookies will only be used with your expressed consent. Further information about our use of cookies can be found in our [Cookie Policy](#).

### **How do we use your personal data?**

Your Personal Data will be used to enable us to fulfil our contractual obligations in relation to your request for insurance, investment, protection, pension products, independent financial advice, quotes.

How we share your data

When required, we may make your information available to third parties with whom we have a relationship, where that third party is providing services on our behalf. We will only provide those third parties (data processors) with information that is necessary for them to perform the services. We will take measures to protect your information, such as putting in place Standard Contractual Clauses and confidentiality agreements.

### **Security**

The security of your personal data is important to us, we have implemented appropriate technical and organisational measures to ensure a level of security appropriate to the risk. We have processes in place to protect your personal data from loss, unauthorised access, misuse, alteration and destruction.

### **Retention**

MS Absolute Finance Ltd. T/A Absolute Finance shall not keep personal data in a form that permits identification of data subjects for a longer period than is necessary.

MS Absolute Finance Ltd. T/A Absolute Finance may store data for longer periods if the personal data will be processed solely for archiving purposes in the public interest, scientific or historical research purposes or statistical purposes, subject to the implementation of appropriate technical and organisational measures to safeguard the rights and freedoms of the data subject.

### **Your rights as a data subject**

At any point while we are in possession of or processing your personal data, you, the data subject, have the following rights:

- Right of access – you have the right to request a copy of the information that we hold about you.
- Right of rectification – you have a right to correct data that we hold about you that is inaccurate or incomplete.
- Right to be forgotten – in certain circumstances you can ask for the data we hold about you to be erased from our records. (The erasure of such data will be dependent on our other legal obligations, and whether the data is subject of legal privilege).
- Right to restriction of processing – where certain conditions apply to have a right to restrict the processing.
- Right of portability – you have the right to have the data we hold about you transferred to another organisation.
- Right to object – you have the right to object to certain types of processing such as direct marketing.
- Right to object to automated processing, including profiling.
- Right to make a complaint: if we refuse your request under rights of access, we will provide you with a reason as to why.

All the above requests will be forwarded on, should there be a third party involved, as we have indicated in the processing of your personal data.

### **Failure to provide further information.**

If we are collecting your data for a contract and you cannot provide this data, the consequences of this could mean the contract cannot be completed or details are incorrect.

When you fail to provide us with information, we require to fulfil our obligations to you, we may be unable to offer our services to you.

### **Complaints**

If you wish to make a complaint about how your personal data is being processed by MS Absolute Finance Ltd. T/A Absolute Finance or how your complaint has been handled, you have the right to lodge a complaint with our Data Protection Officer and then you may also lodge a complaint with the Data Protection Commission (DPC) in Ireland, whose details are:

**Data Protection Commission**  
**21 Fitzwilliam Square South,**  
**Dublin 2.**  
**D02RD28**  
**Web: [www.dataprotection.ie](http://www.dataprotection.ie)**  
**Email: [info@dataprotection.ie](mailto:info@dataprotection.ie)**

See website for updated contact details to reach the appropriate section within the DPC.